

Scalable Workforce Solutions for Claims Processing in the Healthcare Payer Market



6 Benefits of MHC Services Group's Claims Processing Services

1

Reduce Overflow:

By managing excess claims, MHC helps reduce overflow, improving overall claims turnaround times.

2

Increase Auto-Adjudication Rates:

MHC has proven experience with helping clients increase auto-adjudication rates to meet and exceed industry standards.

3

Elevate Accuracy:

MHC employs deeply experienced staff that have helped clients optimize claims procedural and payment accuracy rates to meet and exceed industry standards.

4

Cost Effectiveness:

For payers, outsourcing overflow or backlog can be more cost-effective than hiring additional full-time staff, especially for temporary increases in claims volume.

5

Cost Effectiveness:

For payers, outsourcing overflow or backlog can be more cost-effective than hiring additional full-time staff, especially for temporary increases in claims volume.

6

Focus on Core Operations:

With MHC handling extra claims volume, the payer's in-house team can focus on more complex cases and core administrative tasks.

"The MHC team brought tremendous discipline, commitment, and acceleration to a project that was flailing. They find a way to be collaborative yet assertive, fast yet thoughtful, and extremely competent yet humble. They are our go-to payer operations / technology partner."

- A Major National Strategy and Management Consultancy

Services Provided.

Transforming the healthcare
payer industry every day.



Services

Full-Service

MHC manages the entire claims process and team from intake to final adjudication. This service includes management and claims examiners that are focused on optimizing the efficiency and accuracy of claims management.

Claims Overflow Support

The MHC team augments current claims teams and provides the expertise to reduce their claims overflow, streamline claims processing, and improve turn-around times. This service provides valuable resources for Payers looking to improve efficiency, manage costs, and elevate service quality without overextending internal resources.

Staff Turnover Services

MHC provides support when our clients are experiencing claims operations staffing challenges. This includes management support and/or claims examiners at all levels to support our clients during transition periods. Trained professionals work alongside our client management teams to increase processing capacity without compromising quality.



Add-On Services

Root Cause Analysis

MHC provides resolution teams that use experience while utilizing analytics to identify common denial reasons and patterns. The service enables faster corrective actions.

Other Support Services

Mailroom, check processing, check run auditing, and fulfillment

MHC Offers Flexible Pricing Models

**Interested to Learn How
MHC Services Group
Can Help Your Organization?**

Contact Carol Brown at
carol.brown@mhcsg.com or **520.401.7336**

www.mhcsg.com